



Tabletop Exercises for MSPs

Syllabus

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Training Overview

This training equips MSPs with the knowledge and tools to plan, facilitate and deliver effective tabletop exercises. While the training caters toward cybersecurity readiness, the tabletop exercises can be used for a variety of risk management situations.

Participants will learn how to build realistic incident response scenarios, engage teams in cybersecurity readiness, and integrate tabletop exercises into their service offerings.

This training emphasizes alignment with CIS Controls and practical techniques to drive internal preparedness and client value.

This training is designed for:

- **MSP Leaders**
- **Security Managers**

Training Inclusions

- **4-hours of virtual, interactive content taught by an expert instructor with MSP security expertise**
- **Downloadable videos* of the content you can watch on-demand at your convenience**
- **Downloadable slide decks, handouts and resources**

Learning Objectives

Partners attending this training will learn how to:

- **Understand the purpose, structure and value of tabletop exercises**
- **Plan and facilitate effective tabletop sessions, both internally and with clients**
- **Align tabletop exercises with CIS Controls and incident response best practices**
- **Utilize templates, scenarios and tools to launch their own TTX program as part of their cybersecurity services**

* Videos will either be recordings from your session or previously recorded material in which partner faces and voices have been removed. It is recommended to attend trainings live to receive the full benefits of interactive Q&A with the instructor and class participants.

Training Topics

Session 1: Introduction to Tabletop Exercises and their Strategic Value

- **What is a tabletop exercise (TTX)? Why do TTXs matter?**
- **How TTXs fit into incident response, business continuity, and compliance (CIS, NIST CSF, etc.)**
- **TTX as a service: a differentiator for MSPs**

Session 2: Designing and Planning a Tabletop Exercise

- **Key components of a TTX**
- **Choosing scenarios: ransomware, insider threat, supply chain, etc.**
- **Tools and materials needed**
- **Documentation and compliance considerations**

Session 3: Facilitating and Running a TTX Effectively

- **Preparing participants and setting expectations**
- **Injecting chaos: balancing realism and value**
- **Keeping the exercise on track and time-boxed**
- **Capturing feedback and lessons learned**
- **Common pitfalls and how to avoid them**

Session 4: Integrating TTXs into MSP Offerings and Continuous Improvement

- **Roleplay: Participants take turns being facilitators in a short tabletop segment**
- **Debrief practice: conducting a post-exercise review**
- **Peer feedback and Q&A**

Meet the Instructor



Rich Richardson
Executive Coach

Email: rrichardson@pax8.com

LinkedIn: www.linkedin.com/in/rich-richardson-b058a21/

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The Game - Pax8 Live

Watch [The Game](#) from Pax8 Live on YouTube to learn about the latest trends and best practices in cybersecurity for MSPs from the security experts at Pax8 and a rotating cast of expert guests.

Check out this episode: [Enhancing Cybersecurity Preparedness: Mastering Tabletop Exercises](#)

CISA Tabletop Exercise Packages

America's Cyber Defense Agency provides tools for stakeholders to conduct planning exercises on a wide range of threat scenarios. Utilize these [CISA Tabletop Exercise Packages](#) to initiate discussions within your organizations.