CONNECTWISE Cloud Backup

When it comes to protecting your Microsoft 365 data, 'good enough' is not enough.

Microsoft 365 Retention Policies

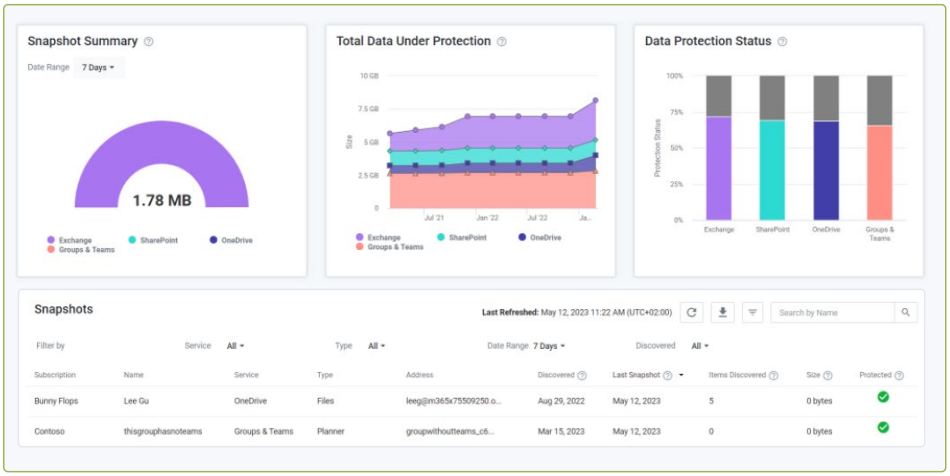
DAY 0
Data Deleted

DAY 30
Exchange & Deleted Users Permanently Deleted

DAY 93
SharePoint/OneDrive/Teams Permanently Deleted

DAY 277
Average Time to Identify & Contain a Data Breach

COMPLETE DATA PROTECTION FOR MICROSOFT 365



Complete Protection

Microsoft 365

User Data
across Exchange Online and OneDrive For Business, Teams Chat & Planner Tasks

Collaboration Data
across Shared Resources (Shared Mailboxes / Public Folders), SharePoint Online, Microsoft Groups & Teams, and Planner

> **We would have been in real trouble without a backup solution for Microsoft 365. We would have likely had to pay a $15,000 ransom, with no guarantee of getting our data unencrypted."**
>
> *Manager at Commercial Real Estate Firm protected by ConnectWise Cloud Backup*

Customer Centric
Maximum value

- ✓ **Smart Insights**
  Protection made easy with visual data charts
- ✓ **Persistent Backup**
  Backup that never gives up (Up to 6 per day and fully retained)
- ✓ **Snap Search**
  Go from searching to recovering in seconds
- ✓ **Granular Recovery Options**
  Go from covered to recovered

Automated
Do more with less

- ✓ **Cloud-Native**
  Nothing to install – no appliances required!
- ✓ **Groups Management**
  Automatic on-boarding and off-boarding of users at scale
- ✓ **Self Service**
  Securely restore your data
- ✓ **Unlimited Storage**
  Zero costs associated with storage management

Secure
Enterprise-Grade Peace of Mind

- ✓ **Modern-App Only Set-Up**
  Secure Access leveraging latest Microsoft technologies
- ✓ **Enterprise-Level Certifications**
  Adherence with regulations such as HIPAA, GDPR, NIS2, and Essential 8
- ✓ **Engineered in the Microsoft Cloud**
  Secured within the Microsoft ecosystem

85% of Data Breaches Are Caused By Human Error. Ensure your data is covered. And recovered.

	Backup	Restore
Exchange Online	• Email, Calendar, Contacts • Tasks, Notes, Journal • Shared Resources (Public Folders & Shared Mailboxes)	• Single/Bulk • Full • Point in Time • Cross
SharePoint Online	• Classic Team Sites • Subsites • Lists • Files and versions	
OneDrive for Business	• Full account • Folders • Files and versions	
Teams & Groups	• Channels: Private & Public • Teams Chat • Planner • Files & Versions	

Shared Responsibility Model (SaaS)

MICROSOFT RESPONSIBILITY

"Microsoft **is not liable for any disruption or loss** you may suffer as a result ... We recommend that you regularly **back up your content and data** that you store on the services or store using third-party apps and services."

Microsoft Services Agreement (Section 6b)

CUSTOMER RESPONSIBILITY

"**You own your data and identities**. You are responsible for protecting the security of your data and identities."

Microsoft Shared Responsibility Model

OUR RESPONSIBILITY

Ensure your data is covered. And recovered.



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