CyberQP

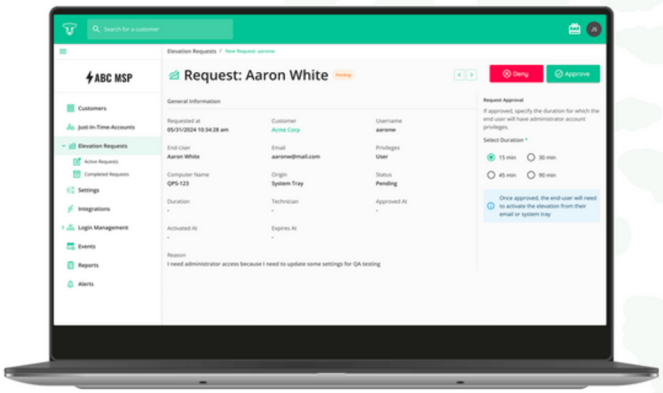
Our Vision for End User Elevation

CyberQP is excited to reveal **QElevate**, an Endpoint Privilege Management product built for MSP use cases.

As we continue to mitigate the risks that always-on administrator access across an MSP's customer base can cause, we'll continue working with CyberQP Partners to identify key enhancements for CyberQP's End User Elevation.

In this document, we'll explore a few use cases we may develop, and how we envision these enhancements helping our partners.

DISCLAIMER: These plans are subject to change based on partner feedback and feature requests.



Planned Benefits

Elevate End Users From Your PSA Dashboard

To ensure our partners have one place to access the capabilities they need to resolve customer tickets, the CyberQP Engineering team aims to add Elevation management capabilties to our PSA integrations with HaloPSA, ConnectWise Manage, and Datto Autotask.

Automate Responses to Common Elevation Requests

To create a more robust experience for our MSP partners, CyberQP is looking into how we can offer granular elevation controls to technicians, and automatic approvals for commonly used applications or system configuration requests. (This may include rule-based elevations.)

Get More Transparency Into What Users Do While Elevated

The CyberQP team is already working on expanding our automated audit logging capabilities to give partners a clearer view into what their customers do during an elevated session.