



Develop Expertise to Gain Efficiencies and Improve Effectiveness

Looking for strategies to improve efficiency?

Collaborating with dispatch and service coordinators like you is a proven method for mastering the skills needed to more effectively and efficiently manage the ever-growing volume of tasks, tickets, and workloads across your organization.

Dispatch Peer Groups are uniquely curated to provide the support and business acumen you need to achieve greater success.

Transform your business by sharing knowledge through valuable conversations with peers in similar roles, as well as Pax8 Academy Facilitators with expertise in and experience with the Dispatcher role.

One-part group therapy and one-part best practice sharing, Dispatch Peer Groups help you level up your skills in this critical role by discovering ways to improve processes and proven solutions to overcome common challenges. Each member will also share an "ask" with the group at every meeting and explore how to move this item forward in the business.



Continuously Improving Efficiency

Dispatch Peer Groups provide an opportunity for members to collaborate on strategies and best practices to continually improve organizational efficiencies. Move your company forward by elevating your business skills and leadership expertise to better support your technicians and more effectively serve your clients.



Building a Community

Pax8 Academy Peer Groups are a community that empowers each participant to support all fellow members. Peer Groups provide the highest value when every member is committed to being present, actively participating, and being accountable to the group. To enable interaction and collaboration, members will have access to a unique *Microsoft Team* for their Peer Group, as well as the *Microsoft Team* for all Peer Groups in North America (provided in the Pax8 environment).

Overview

Meeting Cadence

2 meetings monthly
(remote) 1-hour per meeting

Meeting Format

Focused on bringing value to the group and answering the "ask" of each member

Peer Group Size

6-10 members

Member Profile

Triage/Dispatch and
Service Coordinators

Facilitator Profile

Pax8 Academy Facilitator
with proven MSP experience

Cost

\$350 per month

Commitment

6 months

Pax8 Marketplace SKU

[Pax8 Academy Peer Group](#)

Benefit from a collaborative environment where you can develop close relationships with peers to share ideas, overcome challenges, and celebrate successes.

Get started