IRONSCALES

IRONSCALES MSP/MSSP Plan Guide



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Plans and Features - 2026

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Threat Protection	Security Awareness Training Suite	IRONSCALES Core	IRONSCALES Email Protect	IRONSCALES Complete Protect
Adaptive AI Dynamic machine learning combined with crowdsourced intelligence to continuously evolve and personalize protection based on your environment	✗	✓	✓	✓
Advanced Threat Detection Multi-modal AI stops phishing, BEC, and impersonation attacks before they reach your inbox	✗	✓	✓	✓
Continuous Mailbox Behavioral Analysis Monitor and analyze email behavior patterns in real-time to detect anomalies and potential threats	✗	✓	✓	✓
Adaptive AI Spam Hygiene Block unwanted emails and graymail in real time with AI-driven filtering that continuously learns and adapts to user preferences and evolving spam tactics—ensuring only relevant messages reach your inbox	✗	✓	✓	✓
Domain Lookalike Detection Automatically identify and block phishing attempts from domains that closely resemble trusted ones, preventing credential theft and fraud	✗	✓	✓	✓
BEC & Impersonation Protection Automatically detect and block Business Email Compromise (BEC) and impersonation attempts	✗	✓	✓	✓
QR Code Attack Protection Defend against QR code phishing (Quishing) threats with multi-modal AI that scans embedded URLs for malicious activity	✗	✓	✓	✓
Generative AI Attack Protection Block phishing emails created with generative AI using adaptive detection that evolves with emerging threats	✗	✓	✓	✓
Essential Link & Attachment Scanning Instantly blocks malicious URLs and files using our global threat intelligence database	✗	Essential	Comprehensive	Comprehensive
Comprehensive Link & Attachment Scanning Deep inspection with 100+ independent scanning engines to detect both known and zero-day threats in real-time	✗	Essential	Comprehensive	Comprehensive
Account Takeover Protection Detect unauthorized access attempts to Microsoft user accounts to prevent data breaches, internal BEC attacks, and ransomware	✗	+	+	✓
Microsoft Teams® Protection Safeguard your Microsoft Teams environment with advanced threat detection ensuring secure communication and collaboration	✗	✗	✗	✓

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Incident Response & Automation

	Security Awareness Training Suite	IRONSCALES Core	IRONSCALES Email Protect	IRONSCALES Complete Protect
Autopilot Autonomous Remediation Automatically detects and remediates 100% of email threats hands-free, ideal for resource-constrained teams	✗	✓	Customizable	Customizable
Customizable Remediation Fine-tune detection and response thresholds and workflows to align with your organization's security goals and policies	✗	✓	✓	✓
Incident Management Dashboard View all email incidents automatically detected and remediated by our AI, with the ability to inspect and manage emails escalated by employees	✗	✓	✓	✓
Multi-tenant Support Easily manage multiple sites or clients, ideal for organizations with disparate locations	✓	✓	✓	✓
App API Support Seamlessly integrate with your security stack or ITSM software, enhancing your security posture and workflow efficiency	✗	✓	✓	✓
Mobile App for Security Admins Incident investigation & one-click remediation on-the-go	✗	✓	✓	✓

Employee Empowerment & Training

Phishing Simulation Testing Simulate phishing attacks with GenAI to improve employee awareness. Deploy personalized tests based on your plan's frequency. *(Note: Phishing simulations in IRONSCALES Protect may generate employee-reported incidents for manual review.)*	Unlimited	Limited	Unlimited	Unlimited
Dynamic Email Alert Banners Customizable alert banners in emails highlight potential threats, providing visual warnings and enhancing user awareness and security	✗	✓	✓	✓
Report Phishing Button Easily report suspicious emails with 1-click. Automatically distributed and endpoint agnostic for any M365 or GWS endpoints. *(Note: Escalations when using IRONSCALES Protect may create incidents for manual review.)*	✓	Optional	✓	✓
Crowdsourced Threat Intelligence Leverage real-time insights from a global network of security experts to enhance threat detection and stay ahead of emerging email attacks	✗	✓	✓	✓
Security Awareness Training (SAT) Empower employees with interactive training modules, including expert-led videos from Wizer, to enhance their understanding of cybersecurity threats and best practices	✓	+	+	✓

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	Security Awareness Training Suite	IRONSCALES Core	IRONSCALES Email Protect	IRONSCALES Complete Protect
GPT-Powered Spear Phishing Uses GPT to create personalized phishing simulations for each of your employees	✕	+	+	✓
Autonomous Campaigns Enhance employee awareness with fully managed monthly security training campaigns, automatically tailored and deployed to your employees	✓	+	+	✓
Themis Copilot for MS Outlook Gen AI security assistant for real-time guidance on email safety and security, helping employees make informed decisions	✕	✕	✕	✓

Premium Add-Ons

DMARC Management Manage DMARC, SPF, and DKIM with automated policy enforcement to prevent spoofing. Improve deliverability with SPF record flattening and detailed authentication reports for better visibility and control	✕	+	+	+
DMARC Pro Everything in Core Management plus real-time compliance/DNS error alerts (through PowerAlerts) and Hosted DKIM so selectors and keys can be managed directly in the portal	✕	+	+	+
Email Incident Management Service (EIMS) IRONSCALES experts handle email threat investigation, remediation, and AI tuning on your behalf. Gain 1-hour SLA response for unresolved incidents and hands-on support	+	+	+	+
SAT Content Pack Augment your training campaigns with additional videos to support unique use cases ranging from compliance to vertical-specific threats (Ninjio, Habitu8, CyberManiacs)	+	+	+	+

✓ Included | + Add-On | ✕ Not included

For current pricing, please contact your account manager