Cloud Backup and Microsoft 365: Better together

Secure Productivity Unlocked

CONNECTWISE Cloud Backup™

Microsoft 365

- ✓ Run your business securely, from anywhere
- ✓ Eliminate redundant solutions and simplify IT stack
- ✓ Unleash intelligent productivity

ConnectWise Cloud Backup™

- ✓ Go from covered to recovered in seconds
- ✓ Automated and comprehensive data protection
- ✓ Enterprise grade peace of mind

Data Protection & Data Recovery Features	Microsoft 365 E3 / E5	Microsoft 365 + ConnectWise
General		
Protection against permanent deletion of content by users or administrators	✗	✓
Autodiscovery and enablement of backup for all resources	✗	✓
Free dedicated support	✗	✓
Exchange Online		
Deleted item retention	30 Days	**Unlimited**
Indivdiual Mailbox capacity	100 GB per mailbox	**Unlimited Backup**
Shared Mailbox capacity	50/100 GB per mailbox	**Unlimited Backup**
Resource Mailbox capacity	50 GB per mailbox	**Unlimited Backup**
Public Folder capacity	100 GB per mailbox	**Unlimited Backup**
Restore emails, calendars, contacts, tasks, notes, journals, and entire mailbox	✗	✓
Cross-mailbox restore	✗	✓
Point-in-time restore	✗	✓
SharePoint Online		
Deleted item retention	93 Day	**Unlimited**
Storage capacity baseline	1 TB	**Unlimited Backup**
Enables simplified viewing of multiple versions of same file	✗	✓
Backup and restore SharePoint sites, libraries, lists, and files	✗	✓
Point-in-time restore	✗	✓
OneDrive for Business		
Deleted item retention	93 Day	**Unlimited**
Storage capacity per user	1 TB	**Unlimited Backup**
Bulk restore OneDrive for Business files, folders, and full account	✗	✓
Point-in-time restore	✗	✓
Microsoft 365 Groups		
Deleted item retention	93 Days	**Unlimited**
Group Mailbox capacity	50 GB	**Unlimited Backup**
Backup and restore of Group mailbox, calendar, files, and OneNote	✗	✓
Point-in-time restore	✗	✓
Microsoft Teams		
Deleted item retention	93 Day	**Unlimited**
Data storage capacity (files & notebook)	1 TB	**Unlimited Backup**
Backup and restore of Teams standard and private channels, posts, and files	✗	✓
Backup and restore of Microsoft Teams chats and files	✗	✓
Point-in-time restore	✗	✓
Microsoft Planner		
Deleted item retention	✗	✓
Maximium Tasks Capacity	9,000	**Unlimited Backup**
Maximum Buckets in a Plan	200	**Unlimited Backup**
Maximum Plans owned by a Group or User	200	**Unlimited Backup**
Backup and restore of Microsoft Planner plans, buckets and tasks	✗	✓
Point-in-time restore	✗	✓

Data Center Locations: Australia, Canada Central, Canada East, France, Germany, Hong Kong, Japan, North Europe, Norway, Singapore, South Africa, Sweden, Switzerland, UK South, UK West, US, West Europe

852-250103

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Want to learn more? BOOK A DEMO