pax8ProServices

Proofpoint Essentials Email Security Deployment Service

Proofpoint Essentials Email Security Deployment Service leverages the latest Microsoft 365 integrations, including full integration with Microsoft 365, to provide a seamless and secure email protection solution.

This Service Offering Includes the Following Components:

- **Creation of Exchange Online Connectors and Transport Rules:** Ensures that mail flow is properly managed with necessary routing and policy enforcement.
- **Entra ID Syncing:** Syncs user and group objects to maintain consistency and streamline administration.
- **Entra ID Single Sign-On (SSO):** Offers users a seamless sign-on experience into Proofpoint, enhancing security and usability without multiple password prompts.

Limitations and Requirements

- **Requirements**
    - Proofpoint Essentials tenant credentials
    - Microsoft 365 Global Admin credentials
    - Access to public DNS nameservers for all included domains
- **Limitations**
    - Implementation standards will be put in place based on common practice scenarios set by Proofpoint. The Partner or client will need to set granular and specific policy as part of ongoing maintenance and support.
    - Changes in the Proofpoint Essentials portal can take up to one hour to take effect; this delay is not configurable.
- **Refusal of Service**
    - Pax8 reserves the right to refuse to provide services to Partners and/or their clients at any time if:
        - Computer and network configurations are not supported
        - Requested information has not been provided or is insufficient

Prerequisites

- An active Microsoft 365 mail configuration
- All appropriate licenses obtained from the Pax8 Marketplace

Configuration Options

Post-deployment, the following items can be customized within the Proofpoint Essentials Admin Portal:

- **Spam Settings**
    - Spam Filter Sensitivity
    - Spam stamping via subject tagging
- **Quarantine Settings**
    - Quarantine Release Policy
    - Quarantine emails suspected as phish
    - Require admin to release phish emails
    - Quarantine Bulk Email

Get Started

To get started, order the Pax8 Professional Services Engagement SKU in the Pax8 Marketplace. Please contact your Pax8 account team with questions.

Eligibility

Open to active Pax8 partners in the U.S. and Canada. Azure subscriptions must be purchased via Pax8. Azure subscriptions purchased elsewhere are not eligible for service. Customer must not fall within our regulatory limits. Customer must not be a federal contractor (or subcontractor) or any type of law enforcement agency/body subject to the CJIS security rule.