

# pax8ProServices

## SentinelOne Change of Channel Deployment Service

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SentinelOne is an endpoint protection platform focused on detecting and eliminating security and cyber threats and attacks across networks that are remotely connected with clients' devices. This service offering includes the following components:

### Migration of:

- SentinelOne Agents
- Current defined policy sets

### Limitations and Requirements

Future SentinelOne maintenance and response will be required and are the responsibility of the partner or client security or administrative team. Pax8 Professional Services does not provide any ongoing support or incident response for SentinelOne.

### Prerequisites

- SentinelOne subscription through Pax8
- All users and endpoints (as necessary) licensed properly with the deployment model
- Two active consoles, source/destination; partner to provide URL to source console.
  - Must have Global or Account permissions for both source and destination consoles
  - Must select different consoles for source and destination for this action
  - Token for the site on the new console
- Endpoints of the Agents to move:
  - Must run a supported operating system and meet other system requirements
  - Must not have unresolved threats
  - Must not be in a Full Disk Scan
    - To see scan status, expand columns in Endpoints and select Full Disk Scan.
  - Method of agent deployment (GPO, RMM, etc.)
- Confirmation of Exclusions, Policies, Device Settings, Users, and Groups to be carried over

### Get Started

To get started, order the Pax8 Professional Services Engagement SKU in the Pax8 Marketplace. Please contact your Pax8 account team with questions.

### Eligibility

Open to active Pax8 partners in the U.S. and Canada. SentinelOne subscriptions must be migrated to Pax8 via the Change of Channel process. SentinelOne subscriptions managed outside of Pax8 are not eligible. Customer must not fall outside our regulatory limits. Customer must not be a federal contractor (or subcontractor) or any type of law enforcement agency/body subject to the CJIS security rule.

