GoTo Resolve



Data Sheet

Software Asset Management Feature Spotlight

Gain visibility into installed applications

Oversee assets with confidence and ease

Discover the value of effective software management with GoTo Resolve. Designed to empower organizations to maximize existing resources, reduce costs, and enhance operational efficiency, GoTo Resolve makes inventorying easier and more effective than ever.

Comprehensive oversight

Maintain an up-to-date inventory of all software installations across managed devices, with enhanced visibility for auditing, monitoring, and management in one place.

Security and compliance

Protect your fleet with real-time license tracking and update alerts. Instantly identify unclaimed, unknown, or outdated software to bolster security and avoid compliance risks.

Uncover cost savings

Get insight into software usage and maintenance, stay on top of upcoming contract renewals, and receive notifications about over-utilization to avoid true-up costs.

Improve IT operations

Boost productivity by eliminating manual asset entry, leveraging automated workflows, and building an accurate record of installed apps.

Experience the next generation of features for ultimate asset control

Automated software discovery

- Instantly pull a list of every application installed on managed Windows devices to add to your inventory view
- Add, edit, and remove entries and store data about software category, purpose, business criticality, and more

Inventory view

- View a list of devices where an application is installed, including information about the installed version, installed date, when it was last used
- Hardware asset management integration: find a list of installed software in the hardware device detail view

Custom categories, fields, and labels

- Adjust asset labels based on your company's naming conventions
- Find assets faster and keep your fleet organized with unique asset labeling
- Identify workflows & asset lifecycles (for example: contract expiration)

User management integration

- Find all users tied to your account for seamless asset assignment and tracking
- Easily edit and remove users or devices

License management

- Manage software purchases and license contract agreements
- Easily access details such as vendor, billing cycle, license type, cost center, expiration date, and more
- Receive reminders for important lifecycle events such as license expiration
- Receive compliance notifications if assigned licenses or software installations exceed the number purchased or allowed

Search, filter, sort, export, upload

- Segment your inventory view to locate specific software and licenses
- Filter and sort your device list to specific exporting and reporting requirements
- Export an inventory list view (bulk or customized) into a CSV file
- Upload attachments such as contracts, invoices, and install procedures

Software metering

- Analyze software usage based on usage frequency per managed device
- Maintain an overview of inactive installations and view last used date to identify licenses to be reclaimed

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