

**pax8**Academy

# NAVIGATING RISK MANAGEMENT

Syllabus

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## Course Overview

This comprehensive 4-session, virtual, instructor-led course on risk management is designed to equip participants with the skills and knowledge necessary to identify, assess, and mitigate business risks effectively. This course will guide MSPs on managing both their own risk and understanding their clients' risks.

Covering a range of critical topics including risk identification, Business Impact Analysis (BIA), the creation of risk dashboards, and the integration of risk management into daily operations, the course fosters a proactive and resilience-building approach. Through interactive modules, participants will learn to tailor risk strategies to their unique organizational needs, enhance decision-making capabilities, and foster a culture of risk awareness. Additionally, the course emphasizes collaborating with clients to develop customized risk mitigation plans, ensuring participants can effectively support their clients in navigating uncertainties and achieving long-term success.

This course is taught in alignment with the CompTIA Cybersecurity Trustmark.

Navigating Risk Management is designed for MSP owners and leadership teams, but all members of organizations should be involved in risk management and are welcome to attend.

## What You'll Get

- 4 hours of virtual, interactive, instructor-led content taught by an experienced cybersecurity expert.
- Downloadable videos\* of the content you can rewatch at your convenience.
- Downloadable slide decks, handouts, and additional resources.

## Learning Objectives

By attending this course, you will learn to:

- Identify potential risks within your organization, encompassing business operations, mental health, and client relationships.
- Develop and implement tailored risk mitigation strategies, integrating continuous monitoring and improvement to enhance decision-making capabilities.
- Build sustainable resilience, allowing your organization to adapt to and recover from disruptions swiftly, ensuring continuity and operational efficiency.
- Collaborate effectively with clients, developing customized risk management plans that support navigating uncertainties and achieving long-term success.

\*Videos will either be recordings from your session, or they may be previously recorded material in which partner faces and voices have been removed. It is recommended to attend courses live to reap the full benefits of Q&A with the instructor and class.

## Schedule of Topics

- Session 1: Understanding Business Risk
  - Introductions – why risk?
  - Define risk, risk identification and assessment, risk management strategies
  - Using tools such as a Business Impact Analysis (BIA) and creating a dashboard
- Session 2: Operationalizing Risk within the Organization
  - Seven types of business risks
  - Uncovering risk
  - Aligning business risks and objectives with people, process, and technology
- Session 3: Helping Your Clients Understand Risk
  - Identify and assess risks and communicating those risks effectively
  - Understanding your client and how to start a risk conversation with them
  - Working together toward a common goal and knowing when to walk away
- Session 4: Creating a Strategy for Risk
  - Developing tailored risk mitigation plans
  - Implementing and monitoring risk management strategies
  - Risk beyond just cyber
  - Building sustainable resilience
  - Opportunity and finding risk with your clients

## Instructor



### Chris Johnson

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