Pro Services

Microsoft Power Automate

The Microsoft Power Automate service supports partners by assisting in building out automation for their customers leveraging tooling within Microsoft.

This Service Offering Includes the Following Components:

- Review of requirements/scoping with the partner and/or customer
- Determination of whether connectors are available for the systems to which the flow will connect and their designation (standard or premium)
- Determination of licensing requirements for the proposed flows
- Provisioning of Power Platform environments if needed
- Building of the flow(s) and associated components
- Handover notes/call with the partner when flow is to be deployed

This Service is for Partners who Need:

The Microsoft Power Automate service is well suited for businesses in the following scenarios:

- Increased Revenue Opportunities: Partner has identified Power Automate as a solution for their customer but does not have the in-house knowledge to build/deploy internally
- Increased Productivity: Automating repetitive tasks, such as customers logging data when an inquiry is received or sending out emails based on criteria
- Cost and Time Savings: Reducing the time and resources needed for manual processes with automation, leading to significant cost savings
- Enhanced Workflow Integration: Power Automate connects to hundreds of apps, both within the Microsoft ecosystem and external sources, allowing seamless integration across various platforms.

Limitations and Requirements

- Requirements:
    - Depending on the Power Automate Flow built, users will require either a Microsoft 365 license with Power Automate included OR a Microsoft 365 license with Power Automate Premium.
    - A Microsoft 365 login with licensing procured via the Pax8 Marketplace
    - Appropriate Power Automate license (if required), purchased via the Pax8 Marketplace
    - Logins may be required for access to systems to which the flow is connecting (e.g. Outlook, SharePoint or any 3rd party systems).

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Get Started

To get started, check out the appropriate Pax8 Professional Services Engagement SKU in the Pax8 Marketplace. Choose the SKU below that best fits your location. Please contact your Pax8 account team with any additional questions.

- AMER Pax8 Professional Services Engagement SKU
- EMEA Pax8 Professional Services Engagement SKU
- APAC Pax8 Professional Services Engagement SKU

Eligibility

Eligibility and use are open to all active Pax8 Partners within the approved region(s). All Pax8 Partner use is governed by the applicable Pax8 Professional Services Terms found here. Pax8 Partner and Customer use of this (SKU) is conditioned on the purchase of any prerequisite licensing directly through Pax8 or a Pax8 Partner. Licenses or subscriptions that are not purchased through Pax8 are ineligible. Customer must always be in compliance with all regulatory requirements as provided in the Terms or any applicable law, statute, governmental enforcement agency or administrative entity with jurisdiction over the services. Eligibility requirements are subject to change at any point without notice, and Pax8 Partners and Customers are encouraged to refer to the accompanying documentation regularly for posted updates.

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