



Gain Expertise and Skills to Improve Service Management

Looking to optimize service management?

Collaborating with Service Managers like you is a proven method for improving your MSP business acumen and developing your leadership skills to ensure effective service delivery and team management.

Service Manager Peer Groups are uniquely curated to provide the support and expertise you need to achieve greater success.

Transform your company by sharing knowledge through valuable conversations with peers in similar roles and company growth stages.

Participation in Service Manager Peer Groups includes:

- Monthly *Microsoft Teams* Meetings (remote, 2-hours per month)
- Two-day Accountability Meetings (in-person, three times per year)
- Sharing an "ask" at each meeting (one item to move forward in your business)



Building Your Career, Team, and Company

Service Manager Peer Groups provide an opportunity to gain a deeper understanding of MSP business operations, while also enabling members to develop essential leadership skills. This includes how to "lead up" effectively, motivate your team, and build strong relationships with business owners and leaders. Service Manager Peer Groups bring together business and leadership expertise to move your career, team, and company forward.



Building a Community

Pax8 Academy Peer Groups are a community that empowers each participant to support all fellow members. Peer Groups provide the highest value when every member is committed to being present, actively participating, and being accountable to the group. To enable interaction and collaboration, members will have access to a unique *Microsoft Team* for their Peer Group, as well as the *Microsoft Team* for all Peer Groups in North America (provided in the Pax8 environment).

Overview

Meeting Cadence

2-hours per month (*remote*)
3 in-person meetings per year

Meeting Format

Focused on bringing value to the group and answering the "ask" of each member

Peer Group Size

6-10 members

Member Profile

Aligned by growth stage and maturity; geographically non-competitive

Facilitator Profile

Pax8 Academy Facilitator with proven MSP experience

Cost

\$350 per month

Commitment

6 months, including 1 in-person meeting

Pax8 Marketplace SKU
[Pax8 Academy Peer Group](#)

Benefit from a collaborative environment where you can develop close relationships with peers to share ideas, overcome challenges, and celebrate successes.

Get started

