DATA SHEET

Absolute Visibility for MSPs

Real-Time Endpoint Intelligence to Strengthen Client Service and Compliance



As an MSP, your ability to deliver secure, efficient, and compliant IT services relies on clear, uninterrupted visibility across all client devices—no matter where they're located or who's using them. Absolute Visibility™ gives you the insights you need to manage and secure your customers' endpoints at scale, whether they're in the office, at home, or in the field.

Built on Absolute's firmware-embedded Persistence® technology, Absolute Visibility provides always-on access to device health, software usage, web activity, and security posture—even when devices are off-network. It's your foundation for offering high-value services, reducing support tickets, and ensuring compliance across diverse client environments.



Why MSPs Choose Absolute Visibility

Centralized, Always-On Visibility: Manage hundreds or thousands of client endpoints through a single cloud-based console—without requiring constant VPN connectivity or third-party tools.

Reduce Client Risk with Proactive Insights: Detect unencrypted devices, missing antivirus, shadow IT, or disabled critical apps—before they become a security incident.

Strengthen SLA Delivery: Resolve issues faster with real-time visibility into endpoint status and usage, helping you meet response time targets and improve client satisfaction.

Prove ROI and Improve Compliance: Generate detailed reports on device usage, web activity, and sensitive data presence to validate service delivery and support regulatory compliance.

Key Capabilities for MSPs

- ✓ **Device Inventory & Usage Reporting:** Keep hardware and software records up to date across clients. Identify underutilized or misconfigured devices to optimize resource allocation.
- ✓ **Web App Monitoring & Shadow IT Detection:** Track SaaS adoption, usage trends, and risky web app activity to maintain control and support client policy enforcement.
- ✓ **Security Posture Monitoring:** Gain visibility into encryption status, AV/AM coverage, and compliance with internal or industry security frameworks.
- ✓ **Sensitive Data Discovery:** Scan for regulated or risky data (PII, PHI, financial info) on client endpoints to support audits and reduce liability exposure.
- ✓ **Application Health Insights:** Identify endpoints where mission-critical applications are not functioning properly and proactively resolve issues to minimize downtime.
- ✓ **Geolocation & Device Tracking:** Locate lost or non-compliant devices across client fleets—supporting asset recovery, theft response, and remote user verification.

Backed by the Absolute Resilience Platform

Absolute Visibility is part of the Absolute Secure Endpoint portfolio, offering a seamless path to expand your managed services with higher-value tiers like:

Tier	Designed For
Control	Remote file wipe, geofencing, and device lockdown
Resilience	App self-healing, remediation scripting, and lost/stolen recovery
Resilience for Security	Automated patching and compliance reporting
Resilience for Automation	Workflow automation for vulnerability and configuration remediation

Purpose-Built for MSP Scalability

- **Multi-tenant friendly** management across client accounts
- **No hardware required** – fully cloud-based delivery
- **Pre-installed on 600M+ devices** via OEM firmware integration
- **Fast time to value** with no agents to deploy on supported devices

Offer More. Spend Less. Deliver Better.

With Absolute Visibility, MSPs can provide more transparent, secure, and proactive services—without increasing overhead. It's the foundation you need to deliver trusted endpoint oversight in a hybrid world.

Absolute Visibility

Source of truth for device and application health.

What's Included

- ✓ Device Health
- ✓ Security Posture
- ✓ Device Usage
- ✓ Geolocation
- ✓ Web Application Usage
- ✓ Endpoint Data Discovery

Absolute Control

Lifeline to protect at-risk devices and data.

All Visibility capabilities, plus

- ✓ Geofencing
- ✓ Device Freeze
- ✓ File Delete
- ✓ Device Wipe
- ✓ End User Messaging
- ✓ Remote Firmware Protection

Absolute Resilience

Delivers application self-healing and endpoint recovery from unexpected downtime.

All Control capabilities, plus

- ✓ Application Health
- ✓ Application Resilience
- ✓ Remediation Script Library
- ✓ Investigations and Recovery of Lost/ Stolen Devices
- ✓ Rehydrate

Absolute Resilience for Security

Seamless and proactive patch management.

All Resilience capabilities, plus

- ✓ Patch Management
- ✓ Third-Party Application Patching
- ✓ Patch Compliance Reporting

MOST POWERFUL

Absolute Resilience for Automation

Remediation of security vulnerabilities through automated workflows.

All Resilience for Security capabilities, plus

- ✓ Vulnerability Remediation
- ✓ Continuous Monitoring
- ✓ Intelligent Automation and Workflows

Request a Demo

Or **contact us** to learn how Absolute can become a core part of your managed security stack.



/ABSOLUTE®

Absolute Security is partnered with more than 28 of the world's leading endpoint device manufacturers, embedded in the firmware of 600 million devices, trusted by thousands of global enterprise customers, and licensed across 16 million PC users. With the Absolute Security Cyber Resilience Platform integrated into their digital enterprise, customers ensure their mobile and hybrid workforces connect securely and seamlessly from anywhere in the world and that business operations recover quickly following cyber disruptions and attacks. Our award-winning capabilities have earned recognition and leadership status across multiple technology categories, including Zero Trust Network Access (ZTNA), Endpoint Security, Security Services Edge (SSE), Firmware-Embedded Persistence, Automated Security Control Assessment (ASCA), and Zero Trust Platforms.

Request a Demo

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