



The Five Phases of Change Management

Syllabus

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Workshop Overview

This workshop explores the essential stages for leading successful operational change in your business. The session will focus first on defining a clear process and next on guiding adoption without compromising outcomes. From building alignment, buy-in and momentum to executing with confidence and measuring results, participants will learn a practical framework you can apply immediately.

This training is designed for:

- Operational Leaders
- Managers

Workshop Inclusions

- 2-hours of virtual, interactive content taught by an expert instructor with change management expertise
- Downloadable videos* of the content you can watch on-demand at your convenience
- Downloadable slide decks, handouts and resources

Learning Objectives

Partners attending this training will learn how to:

- Understand the Five Phases of Change Management
- Apply the phases to a real MSP initiative
- Utilize facilitation and measurement techniques
- Develop a change management plan

* Videos will either be recordings from your session or previously recorded material in which partner faces and voices have been removed. It is recommended to attend trainings live to receive the full benefits of interactive Q&A with the instructor and class participants.

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 - [The Five Phases: How to Plan and Implement Change](#)
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Meet the Instructor



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